Your Flokk provides configuration and problem resolution features that are not required for day to day operations.

These features are available when your Flokk is in "Service mode"

To access Service Mode:

If your Flokk is Turned **on**, from the "Ready" screen:

1. Press the "Done" button
2. From the menu offered, select the "Service mode" option

If your Flokk is turned **off:**

1. Press and hold any button
2. Turn on your Flokk
3. When the message "Starting Service" is displayed, release the button.

Press the "ACTION" button on the "Service Ready" screen.

Action menu

NONE	Take no action and return to "Service Ready" screen.
File	Enter file mode so you can connect your Flokk to a computer with a USB cable and access the files on it.
Backup	Send a copy of all the files on your Flokk to your private account at flokk.ca.
Recover	Overwrite the files on your Flokk with one of the set of back up files stored by you at flokk.ca.
Wizard	Start a configuration Wizard session
Link	Link your Flokk to your account at flokk.ca.
Submit logs	Copy the log files of your Flokk's recent operations to flokk.ca so they can be used by Flokk personnel to investigate an issue. DO **NOT** select this item unless directed by Flokk service personnel.

Action menu options continue at top of next column

Action menu (continued)

Remote service	Enable remote access to your Flokk by Flokk service personnel so they can provide you with assistance. DO **NOT** select this item unless directed by Flokk service personnel.
Remote off	Disable remote access to your Flokk
Self test	Test all the components of your Flokk.
SHUT DOWN	Turn off or restart your Flokk. Go to **Shut down** menu

Press "SETUP" button on the "Service Ready" screen

Setup menu

NONE	Return to the "Service Ready" screen.
Connect WiFi	Select a WiFi network currently available to the Flokk, and provide the WiFi network password if one is required and has not been provided before.
Update	Update the software on your Flokk.
Set time zone	Select the time zone that you want your Flokk to operate in.
Factory reset	Clear all files from the Flokk and return all configuration settings to their original values.

Ether:
- From the "Service Ready" screen, Press the "Done" button.

or:
- Select the "SHUT DOWN" option from the "Action" menu.

Shut down menu

CONTINUE	Return to the "Service Ready" screen.
POWER OFF	Prepare your Flokk to have the power switch turned off. **DO NOT** move the power switch to the off position until the message "Safe to switch power off." is displayed.
Start Flokk	Exit Service Mode and start Flokk herd management operations.
Restart	Restart your Flokk.

Notes:

- Every item in a menu will not always be offered. Your Flokk will present those options that can be completed at the time the menu is displayed.

- In particular, features that require access to flokk.ca will not be offered if your Flokk can not access a WiFi network.

- Some of these options require a pad subscription, and will not be offered if you are not currently subscribed to the related service. See flokk.ca for complete information.

- Read "GETTING STARTED.pdf", located on your Flokk, to learn how to set up and use your Flokk.

- Refer to the "Flokk user reference manual.pdf", located on your Flokk. for complete and detailed information.